

About Us

Barristers in chambers practise across the full range of civil, criminal and family work. Our barristers advise and represent clients, for example:

- In relation to Court proceedings whether in the High Court, County Court, Family Court, Crown and Magistrates' Courts, in Tribunals and in the Court of Appeal and Supreme Court.
- By advising in writing and in conference.
- By drafting Court and other documents.

Contact Us

The following are invited to contact the clerks on **0207-353-0711** or clerks@pumpcourtchambers.com for a quote for our barristers' services:

- Solicitors or other practising lawyers;
- Licensed Access clients, who may either hold a licence issued by the Bar Standards Board, or be a member of a professional body which has been recognised by the Bar Standards Board; and
- Members of the public who wish to instruct a barrister under the Public Access scheme.

We will provide you with a quote as soon as possible. We always aim to set out quotes clearly, but if you receive your quote and there is something you do not understand, please contact us.

Fees

Barristers in chambers charge both fixed fees and on an hourly rate basis, depending upon the type and complexity of work involved. Some barristers in particular practice areas (e.g. crime and family) will undertake legal aid work, but only where instructed by a solicitor.

Some barristers also accept instructions under conditional fee agreements ("no win, no fee" agreements) in certain circumstances. Again, this is only when instructed by a solicitor. For information, please contact the clerks on **0207 353 0711** or clerks@pumpcourtchambers.com.

Timescales

Timescales for a case may vary depending on factors such as barristers' availability, the type and complexity of the case, the other side's approach and court waiting times.

3 Pump Court

Temple, London EC4Y 7AJ
T. 0207 353 0711
F. 0845 259 3241
DX 362 London

5 Temple Chambers

Temple St., Swindon SN1 1SQ
T. 01793 539899
F. 0845 259 3242
DX 38639 Swindon 2

31 Southgate Street

Winchester SO23 9EB
T. 01962 868161
F. 0845 259 3242
DX 2514 Winchester

E. clerks@pumpcourtchambers.com

W. www.pumpcourtchambers.com

Public Access

If you are a member of the public, the Bar Standards Board's Public Access Guidance for Lay Clients is enclosed <https://www.barstandardsboard.org.uk/uploads/assets/20f0db2a-a40c-4af9-95b1b9557ad748e9/Public-Access-Guidance-for-Lay-Clients.pdf>

This will help you to understand how the Public Access scheme works, and explains how you can use it to instruct barristers directly.

Regulatory and Complaints Information

Barristers in chambers are regulated by the Bar Standards Board. You can search the Barristers' Register on the Bar Standards Board's website: <https://www.barstandardsboard.org.uk/regulatory-requirements/the-barristers'-register/>. This shows (1) whether a barrister has a current practising certificate, and (2) whether a barrister has any disciplinary findings, which are published on the Bar Standards Board's website in accordance with their policy. Alternatively, you can contact the Bar Standards Board on 020 7611 1444 to ask about this (or e-mail contactus@barstandardsboard.org.uk).

A separate sheet is enclosed which provides information about:

- **Our complaints procedure;**
- Any right you may have to complain to the Legal Ombudsman (LeO) – the independent body which can help you if you have complained to your lawyer and are not happy with their response;
- How to complain to LeO; and
- Any time limits for making a complaint.

You can also search the decision data on LeO's website:

<https://www.legalombudsman.org.uk/raising-standards/data-and-decisions/> This shows providers which received ombudsman's decision in the previous 12 months, and whether LeO required the provider to give the consumer a remedy. Alternatively, you can contact LeO on **0300 555 0333** to ask about this (or e-mail enquiries@legalombudsman.org.uk).

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